

PATENT  
7251/81183

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Application of : Steve EPSTEIN et al.

Serial No. : 09/721,053

Filed : 22 November 2000

For : COMMUNICATION MANAGEMENT SYSTEM

Group Art Unit: 2137

Examiner: T. Norris

**RECEIVED**

JUL 26 2004

Technology Center 2100

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir or Madam:

**AMENDMENT AND REPLY TO OFFICE ACTION UNDER 37 CFR 1.111**

This reply is submitted to the Office Action mailed 22 April 2004.

Please amend the application as follows: